

# Friendly Visitor Program

## What is the Friendly Visitor Program?

Volunteers are matched with individuals who are isolated, lonely, and in need of assistance. Most matches take place on a long-term basis but on occasion the program receives requests for a one-time friend.

## What is the Role of the Volunteer?

This is really determined by the needs of the individual, but volunteers can assist people with:

- Companionship (visiting, talking, etc.);
- Running errands (food shopping, banking, etc.); and/or
- Participating in social activities (playing cards, going to a senior center, etc.)

## Who Can Participate?

Individuals who:

- Are part of our Home Care Program
- Are 60 years or older
- Are isolated and lonely
- Do not have family or friends living nearby who are able to assist them

## Other Information:

- All volunteers are required to complete a volunteer application and background check (CORI), be interviewed, provide two references, and complete the Volunteer Orientation and Friendly Visitor program trainings.
- Volunteers can only provide the services that are outlined in the memorandum of understanding.
- Volunteers are not allowed to accept payment or tips for the services they provide.
- Program participants should pay for any parking, tolls and other costs the volunteer incurs during an appointment.

## More Information

For more information or if you are interested in volunteering, please contact the Volunteer Programs Department at 978-946-1272 or [volunteerprograms@esmv.org](mailto:volunteerprograms@esmv.org).

