

Consumer Directed Program

Consumer Directed Care (CDC) is a service option within the State Home Care Program that empowers elders to have greater control over their care needs by hiring, supervising and dismissing their own workers. Elder Services' role is to help consumers achieve success by providing advice, support, and information.

Eligibility

Adults, age 60 or over, who live in Massachusetts, with an income that falls within the financial guidelines of the State Home Care Program and meet the need eligibility criteria for services.

Consumer Eligibility

- Home Care Consumers in the Home Care and ECOP Programs are eligible to choose this service option.
- Consumers in the HCBS Waiver Programs are not, at present, eligible.

Worker Eligibility:

- Any individual who is not the elder's guardian, spouse or surrogate may be a worker.
- A CORI check must be completed.
- The worker is paid at a set rate established by the State.
- The worker is paid through a Fiscal Intermediary, (Stavros CIL and NE ARC)

Acting as an Employer of Record on a consumer's behalf

In addition to the criteria listed above, a consumer needs to be able to perform the function of an Employer of Record who can hire, train and supervise the direct care worker. The consumer completes essential tax forms and other documentation for submission to North East ARC or Stavros. The consumer may hire a neighbor, friend or a family member (not including a spouse).

In cases where the consumer is unable to perform the function of an Employer of Record, a surrogate can assume the responsibility for the consumer. The surrogate cannot serve as the paid direct care Worker. The Care Manager is required to determine whether a surrogate is needed.

Services

The Service Plan is developed by the consumer and their Care Manager which details the types of services needed. This service plan may include a combination of both CDC and Vendor services including:

- Chore
- Companion
- Homemaking
- Personal Care
- Home Health Aide
- Transportation

The worker may provide other services which are necessary for the health, welfare and community independence of the elder. Elder Services will provide care management and assistance with other required documents. CDC service plans will adhere to the same cost capitations as vendor-based service plans.

More Information

For more information on how to make a request for yourself, on behalf of someone else, call our Information & Referral Department at 800-892-0890.

